

August 5, 2020

To our Ayelet Tours travelers:

Since 1986, Ayelet Tours has provided exceptional tour experiences for tens of thousands of travelers around the world. While Covid-19 continues to disrupt life worldwide well beyond travel, we want to take a moment to assess the current situation.

Trips for October and later remain active. Know that we are reassessing the world situation daily and remain hopeful that many of our trips slated for the summer and beyond will still be able to travel.

Alongside our mission to create memorable journeys of connection, for all of us at Ayelet Tours **the health and security of our travelers is our top priority.**

As such, for all Ayelet tour groups we have **pushed back final payment dates indefinitely** in order to give you the peace of mind needed to leave your existing plans in place without a further financial commitment.

NEW: For any new registrations received between August 1, 2020 and September 1, 2020: New land tour registrations can **pay deposit at no initial risk.** During this time, any NEW registrations can cancel and receive a full deposit refund until 90 days prior to departure. If tour is canceled due to Covid-19 within 90 days of departure, you will be refunded minus your initial \$500/person deposit. Your \$500 deposit can either be transferred in full to another Ayelet tour in the next 2 years, or be refunded minus up to \$250 in administrative/non-refundable costs. To reduce this cost, please make final payment by check. Applicable airline penalties may still apply. Normal penalties will apply once normal operations resume, upon notice from Ayelet Tours. Airline penalties per individual airline policies.

Terms are subject to the ever-changing circumstances that are encompassing our world right now, but we pledge to remain as flexible as possible to give you comfort in knowing that your travel plans with us do not come with a greater financial risk than necessary to allow us to serve you.

These are trying times, but a sense of normalcy will eventually return (hopefully sooner rather than later) and when that happens, we'll be here as always, ready to help connect you to Israel and the Jewish world.

All of us at Ayelet Tours, along with our worldwide partners, are dedicated to ensuring your trip is a safe and healthy one. You can read more about the steps we are taking towards a healthier tour here: <https://ayelet.com/travel-information/>

Thank you all for your continued support and partnership. We will be in touch with updates as time goes by. Wishing you and yours all good health.

Shalom,

Diane, Jeff and all of us at Ayelet Tours

